

# Nazirul Syazwan Bin Ahmad

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## Professional Summary

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A motivated and adaptable professional with over 6 years of experience in technical problem-solving and systems management. Possesses a strong work ethic and proven ability to quickly learn new skills and apply them in a hands-on environment. Eager to leverage transferable skills and meticulous attention to detail to contribute to a positive and productive team in any industry

## Work Experience

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### Computer Technician

Globaltek It Solution, Bentong Pahang | January 2019 - May 2025

- Troubleshoot and repaired a wide range of hardware and software issues, including PC, laptop, and printer.
- Performed operating system installations, configurations, and data migration for new and existing systems.
- Managed routine maintenance tasks, including virus removal, data backup, and system upgrades to enhance performance and security.
- Provided direct technical support to clients and staff, resolving technical issues efficiently and ensuring a high level of satisfaction.

## Skills

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### Technical Skills

- PC, Laptop & Hardware Troubleshooting
- Software & Operating System Installation/Configuration (Windows, macOS, Linux)
- Network Troubleshooting (LAN/WAN, Wi-Fi connectivity)
- Data Backup & Recovery
- Peripheral Setup (Printers, Scanners, etc.)
- Component Replacement & Upgrade (RAM, SSD, GPU)
- Electronic Board Repair.

## Certification

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- Smartphone Troubleshoot & Repair Skills (Semi Advance) - Qubiz Tech Academy - 2025

## Education

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### Diploma In Electronic Engineering Computer

Politeknik Sultan Haji Ahmad Shah, Kuantan Pahang | 2019

### Malaysian Certificate of Education

Sekolah Menengah Agama Darul Naim Temerloh