

NAZIRUL SYAZWAN BIN AHMAD

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PROFESSIONAL SUMMARY

Highly dedicated and results-driven Computer Technician and IT Support Specialist with 6+ years of hands-on experience specializing in laptop motherboard diagnostics and repair, advanced micro-soldering, and comprehensive hardware/software troubleshooting. Proven ability to deliver OS deployment, data recovery, and onsite field support with consistently high client satisfaction. Adept at resolving complex component-level failures and providing efficient, reliable technical support across diverse environments.

WORK EXPERIENCE

Freelance IT Support

March 2026 – Present

Suv It Solution Sdn Bhd

- Performed OS reimaging and fresh deployments on notebooks and desktop systems, ensuring standardized configurations and minimal client downtime.
- Diagnosed and resolved basic IT issues including hardware faults, printer errors, and peripheral failures across multiple client sites.
- Delivered hands-on onsite field support, conducting hardware inspections, part replacements, and preventive maintenance visits.

Computer Technician

January 2019 – May 2025

Globaltek IT Solution

- Performed laptop motherboard diagnostics including short-circuit tracing, corrupted BIOS recovery, component-level replacements, SMT rework, and micro-soldering to restore device functionality across consumer and commercial brands.
- Assessed motherboard condition and advised clients on repair vs. replacement decisions, helping minimize unnecessary costs and turnaround time.
- Diagnosed and resolved hardware and software issues across PC, laptop, and printer platforms, including hands-on repair of Canon, Epson, HP inkjet, ink tank and laserjet models.
- Managed full-cycle OS deployment including installation and configuration of Windows, and Linux, plus secure data migration for new and existing systems.
- Provided reliable Tier 1 and Tier 2 technical support for clients, diagnosing and resolving complex hardware and software incidents.

TECHNICAL SKILLS

Motherboard Repair:	Laptop Motherboard Diagnostics, Micro-Soldering, SMT Rework, Short-Circuit Tracing.
Hardware:	PC / Laptop Repair, Component Replacement (RAM, SSD, GPU, Battery, Screen).
Operating Systems:	Windows, macOS, Linux, OS Reimaging & Deployment.
Networking:	Basic Network Troubleshooting, LAN/WAN Connectivity, Wi-Fi Setup & Diagnostics.
Data & Support:	Data Backup & Recovery, Secure Data Migration, Onsite Field Support, Printer Repair.

EDUCATION

Diploma in Electronic Engineering (Computer)

Politeknik Sultan Haji Ahmad Shah